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| Guillermo Rodriguez | |  |  | | --- | --- | |  |  | | **Website:** grdguez.github.io |  | | **Email:** grdguez01@gmail.com |  | | **Social:** linkedin.com/in/g-rdguez/ |  | |

Experienced Senior IT Support Engineer in possession of high demand skills. Strong leadership skills, organized and methodical, excellent team player and collaborator.

# Skills

|  |  |
| --- | --- |
| * Linux * Scripting * Cloud | * Servers * Networking * Security |

# Experience

### 04/2022 – present

## IT Support Engineer II / Amazon

### Launch BRT1, an FFN-X MoC ARS site in Baton Rouge, LA.

### Tiger team lead overseeing SoC Phase 1 migrations and assisting ITPMO.

### Tiger team lead in charge of MDF migrations from FCNET to FFN.

### 12/2019 – 04/2022

## IT Support Engineer I / Amazon

### Oversee IT projects across Amazon warehouses in South Florida.

### Launch 2 new Amazon warehouses in South Florida, DMF3 and PBI2.

### Mentor Engineers and Technicians in North America, Latin America and Europe.

### 09/2018 – 12/2019

## IT Support Engineer / Amazon

### Launch DVB1, a new Amazon Delivery Station in Ft. Pierce, FL.

### Keep network infrastructure up to date for Amazon warehouses in South Florida.

### Perform interviews for IT Engineer and IT Technician roles in the US, Brazil and Mexico.

# Education

### January 2018

## B.Sc. Information Systems Technology / Miami Dade College

Database Concepts Design, Introduction to C++, Operating Systems Principles, IT Project Management, Cyber security, Network Design and Planning.

### May 2015

## A.Sc. Networking Services Technology / Miami Dade College

Cisco Systems’ Routing and Switching, Network +, A+, Visual Basic programming, MTA, MCSA.